

# PCA Consumer Guide

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## PCA Program Consumer Guide

Welcome to the Tempus Unlimited, Inc. PCA Program. This Consumer Guide has lots of information we hope you find most useful. All of the information has been verified as true according to MassHealth regulations and standards. This book is for you to use as a reference to assist you in getting started having the best success in managing your Personal Care Attendant Program. Many staff were involved in designing and updating this book. This handbook is a tribute to the dedication of these staff. They show a true desire to provide the greatest service to all of our consumers.

This handbook is also available online at our website:

<https://tempusunlimited.org/personal-care-management-pca/>

Sincerely,

Linda M. Andrade  
Program Director





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