



Password Reveal Icon

Why the Change?

Users could not view what they were typing when entering their password; This resulted in password errors and multiple attempts, which led to users being locked out of their accounts.

What Changed?

Now just like the mobile App, a password reveal icon has been added to the password entry line when logging into the Portal.

Who is Affected?

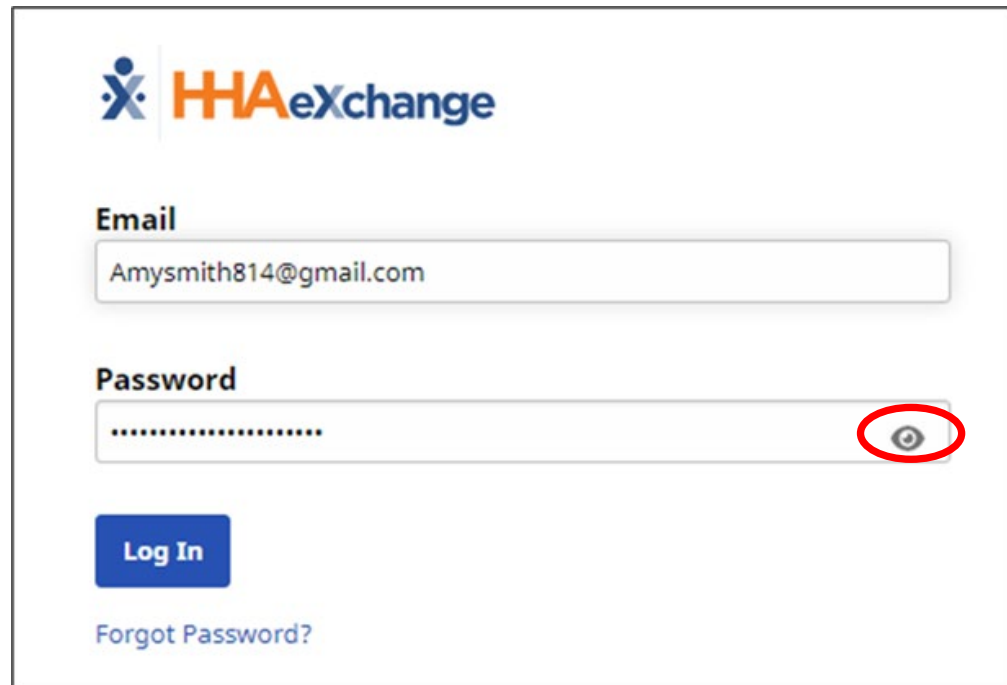
Consumers, Surrogates and PCAs when logging in the Portal.

When will it take affect?

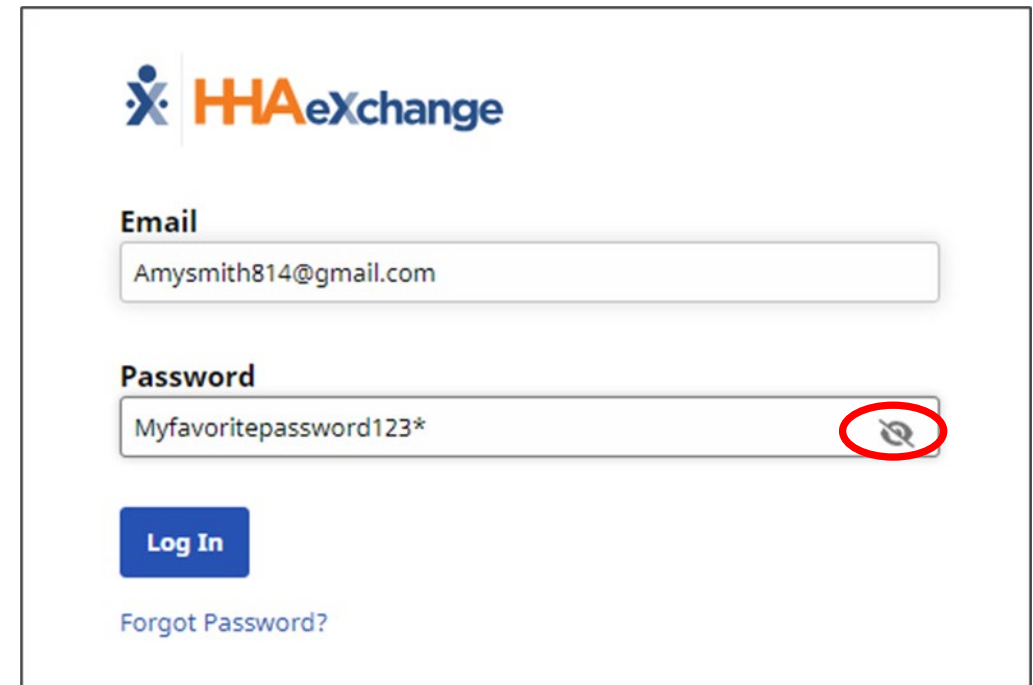
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Just like the Mobile App, when logging in to the Portal, users can now click on the password reveal icon "eye," on the right side of the password entry line, to reveal masked password characters.



The screenshot shows the HHAeXchange login interface. At the top left is the HHAeXchange logo. Below it is an 'Email' field containing 'Amysmith814@gmail.com'. Underneath is a 'Password' field filled with dots. To the right of the password field is a small eye icon, which is circled in red. Below the password field is a blue 'Log In' button and a link for 'Forgot Password?'.



This screenshot shows the same HHAeXchange login interface, but the password field now displays 'Myfavoritepassword123*'. The eye icon to the right of the password field is circled in red, indicating it has been clicked to reveal the password.