



Surrogate Validation

Why the Change?

To make it easier for Surrogates to verify their account by using their information. Surrogates were previously required to confirm their Consumer's information to sign up for the EVV Portal the first time. The system has been updated so that Surrogates can now use their own information to sign up for the EVV Portal.

What Changed?

Surrogates will now use their primary phone number and the Consumer ID number when setting up a password for the EVV Portal.

Who is Affected?

Surrogates signing up for the EVV Portal for the first time after the deployment date.

When will it take affect?

August, 2024

Surrogate Validation

Surrogates will now use their **Primary Phone Number** and **Consumer ID number** to sign up for EVV Portal.

Set Password of your HHAeXchange account.

HHAeXchange

Set Password

Welcome to HHAeXchange! Please create your new password below.

Email

New Password

Confirm Password

Your password:

- Can contain all ASCII/Unicode characters including emojis and spaces
- Must be 8 - 64 characters in length
- Must not contain your username
- Must not contain more than 4 repeated or sequential characters
- Must not contain any of the following words: hhaexchange, qwerty, password

Primary Phone Number

Consumer ID

Verify

Español | 中文 | ▼

© 2024 HHAeXchange

[Privacy Policy](#) [Terms of Use](#)