

Quick Start Guide

Changing Your Offline PIN

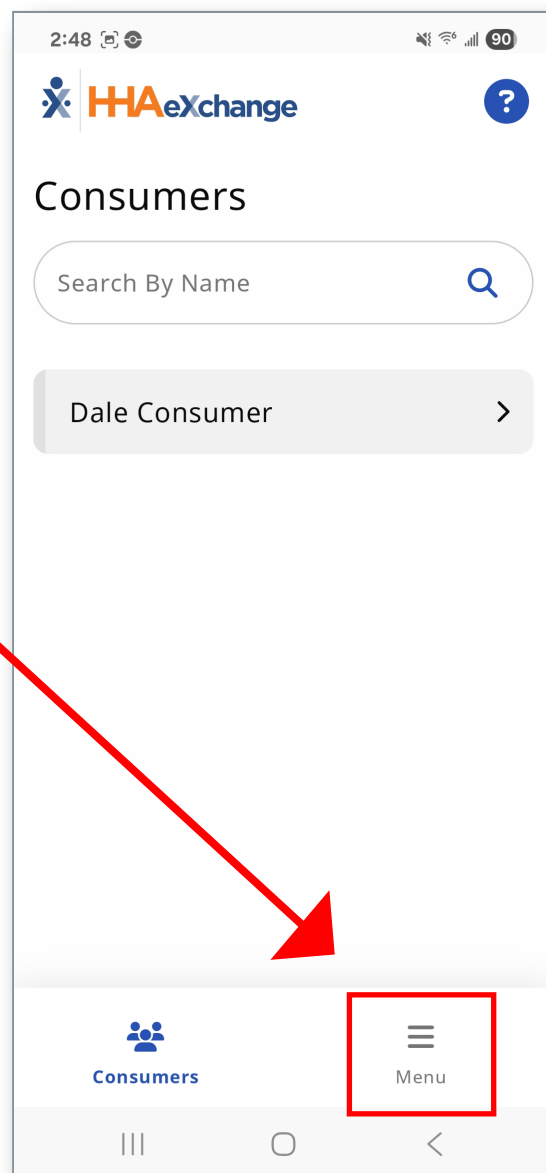
You will need a 6-digit PIN to log in to the EVV app when you are offline, meaning there is no internet connection. If you forget your PIN you must connect to the internet in order to reset your PIN. Then follow the steps below to reset your PIN.

1 Step 1 - Menu

Log in to the app.

The Consumers screen will appear.

Tap on the **“Menu”** in bottom-right of the screen.

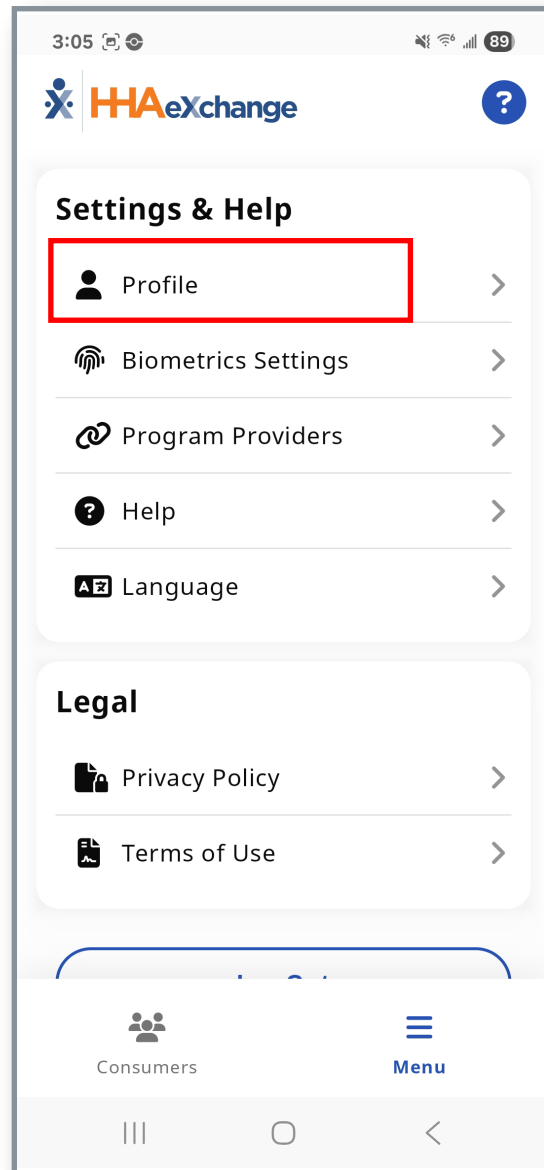
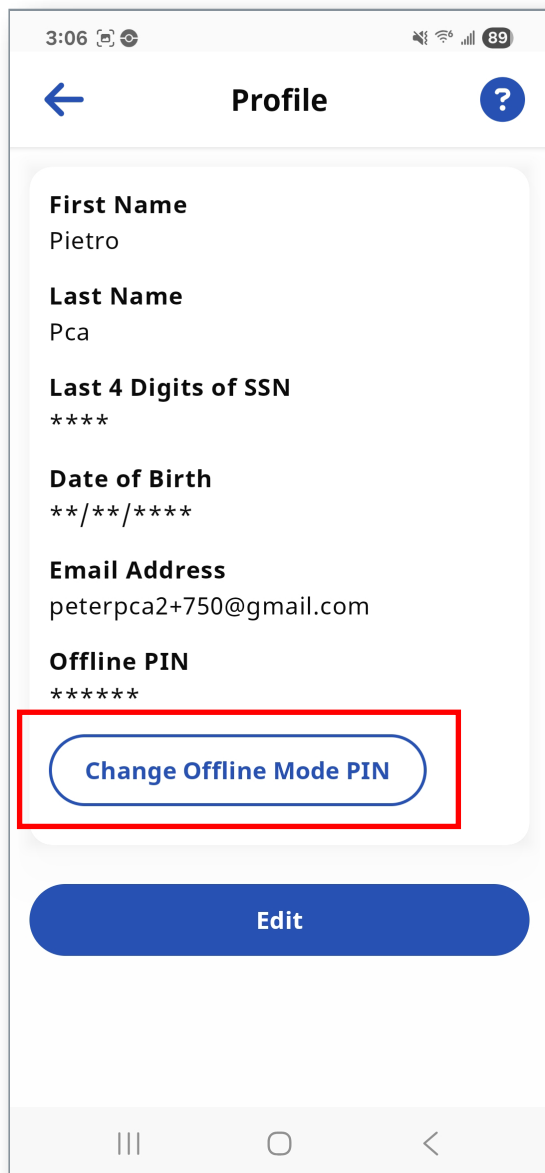


2

Step 2 - Menu Options - Profile

This will open the menu options.

Tap on **Profile**.



This will open the **Profile** screen.

Tap on **“Change Offline Mode PIN”** button.

3

Step 3 - Create Offline PIN

This will open the
Offline PIN screen.

Create a **6-digit PIN** that
YOU WILL REMEMBER.

Then tap **Save**.

Note: You will need this PIN to
log into the app when no internet
connection is available.

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← Offline PIN ?

Set Your Offline PIN

Enter a Personal Identification Number (PIN) below that can be used to log in when offline. Make sure to choose a PIN that you will remember and protect it like a password.

Offline PIN

○ ○ ○ ○ ○ ○

Save



Offline PIN Saved

This will bring you back to the **Profile** screen.

You will see a green pop-up that says **“Offline PIN Saved”**.

The screenshot shows a mobile app interface for a 'Profile' screen. At the top, there is a status bar with the time 3:06, signal strength, and battery level at 89%. Below the status bar is a navigation bar with a back arrow, the title 'Profile', and a help icon (question mark). The main content area contains a form with the following fields: 'First Name' (Pietro), 'Last Name' (Pca), 'Last 4 Digits of SSN' (****), 'Date of Birth' (**/**/****), 'Email Address' (peterpca2+750@gmail.com), and 'Offline PIN' (*****). Below the 'Offline PIN' field is a button labeled 'Change Offline Mode PIN'. At the bottom of the form is a large blue button labeled 'Edit'. A green pop-up message with the text 'Offline PIN saved' is displayed at the bottom of the screen, highlighted by a red rectangle. The bottom of the screen shows the standard Android navigation bar with three icons: a square, a circle, and a triangle.