

Quick Start Guide

For Updating the HHAeXchange+ Mobile App

The HHAeXchange+ Mobile App will need to be updated a few times a year. PCAs are notified when the app needs to be updated.

This is the general process, but the process may be slightly different depending on your personal device.

Follow the steps below to update the HHAeXchange+ Mobile App for Android and Apple devices.

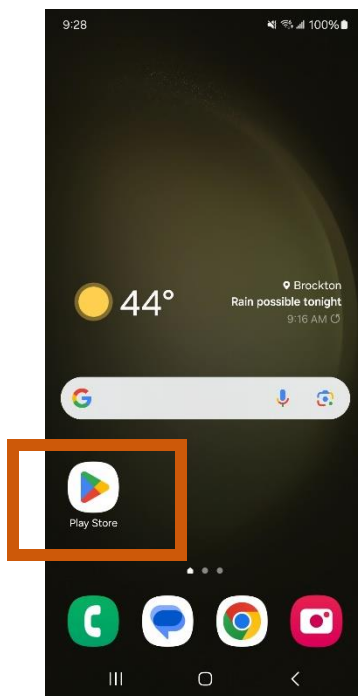
1

Step 1: Open the App store

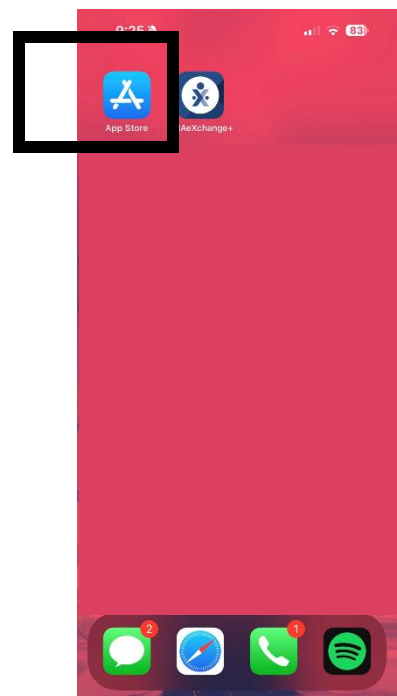
On your *Android* device find the **“Google Play Store”** and tap on the **“Google Play Store”** icon.

On your *iPhone* or *iPad* open the **App Store** app.

Android



Apple



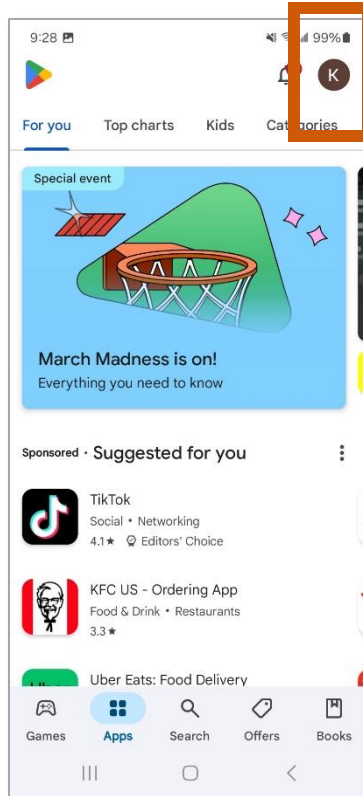
2

Step 2: Tap the profile icon

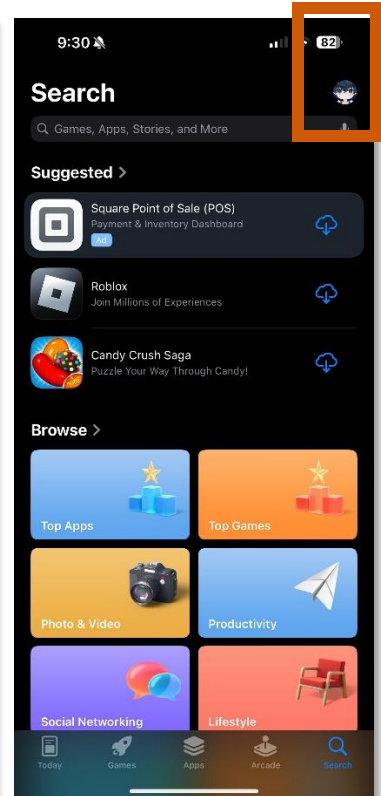
Tap the **profile icon** or the **"My Account"** button in the top right corner of your phone screen.

Tip: The profile icon has your initial or initials or an image of your choice on it.

Android



Apple



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Step 3: Tap Manage apps and device

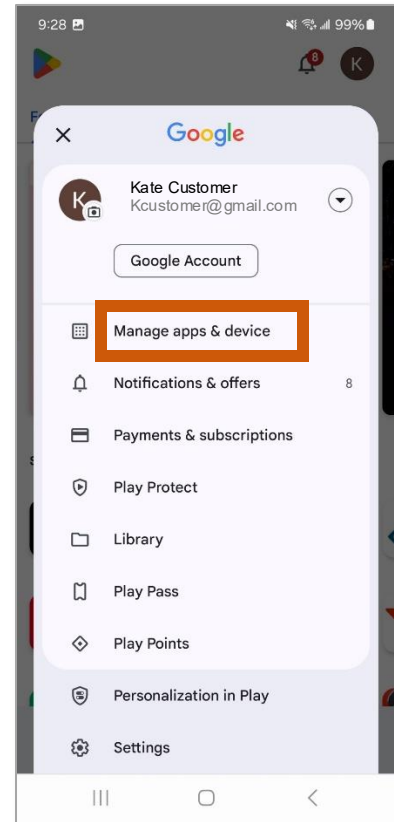
On your *Android* device find **“Manage apps and device”** and tap on it.

On your *iPhone* or *iPad*, scroll to see Upcoming Automatic Updates.

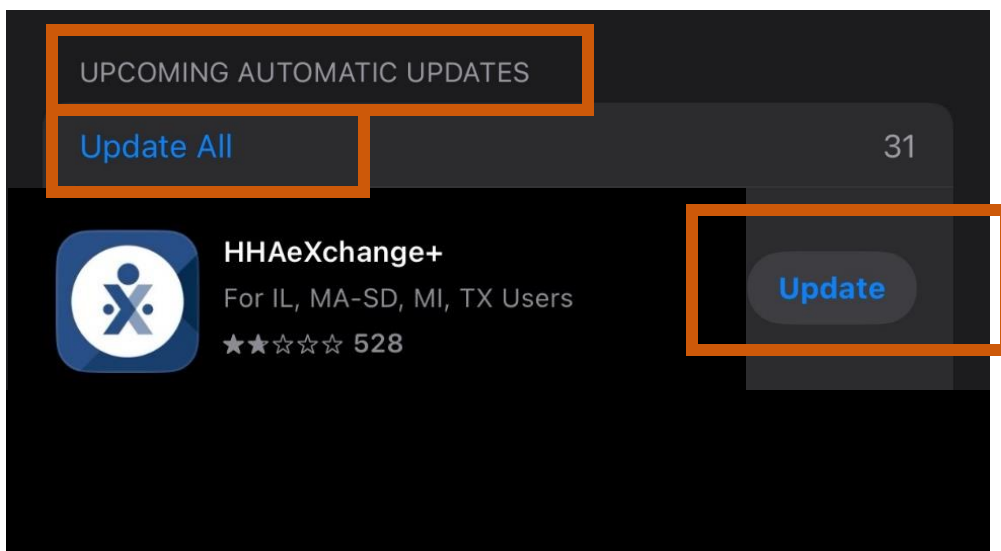
Tap **“Update”** next to an app to update only that app or tap **“Update All”**.

Tip: If the EVV App does not appear this means the latest version is installed.

Android



Apple

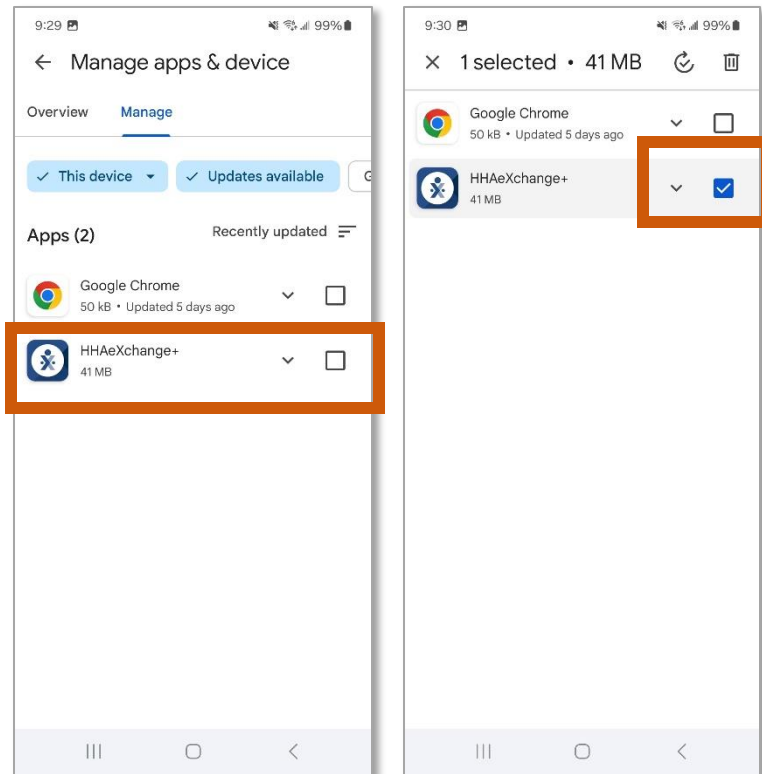


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Step 4: Click the checkbox

Under Manage tab, find the HHAeXchange+ App. Tap on the **check box** in the right on your *Android* device.

Android



Apple

No further steps are needed to be done on your *iPhone* or *iPad* after Step 3.

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Step 5: Tap Update

On your *Android* device tap on the **“Update”** button.

Tip: *If the EVV App does not appear this means the latest version is installed.*

Android

