

# Quick Start Guide

## For Updating the HHAeXchange+ Mobile App

The HHAeXchange+ Mobile App will need to be updated a few times a year. PCAs are notified when the app needs to be updated.

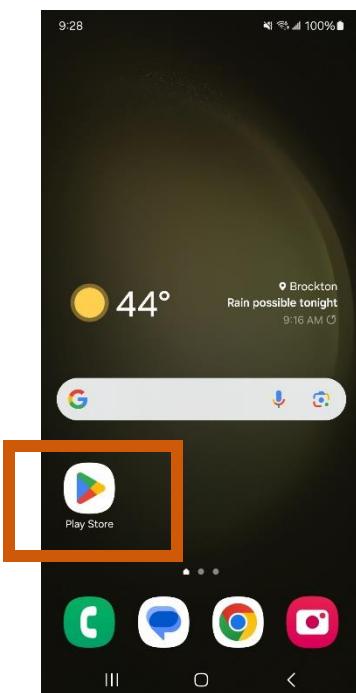
This is the general process, but the process may be slightly different depending on your personal device.

Follow the steps below to update the HHAeXchange+ Mobile App for Android and Apple devices.

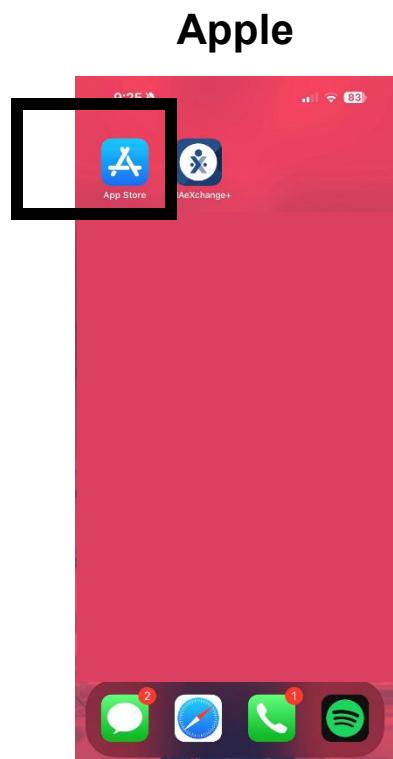
1

### Step 1: Open the App store

On your *Android* device find the **“Google Play Store”** and tap on the **“Google Play Store”** icon.



On your *iPhone* or *iPad* open the **App Store** app.



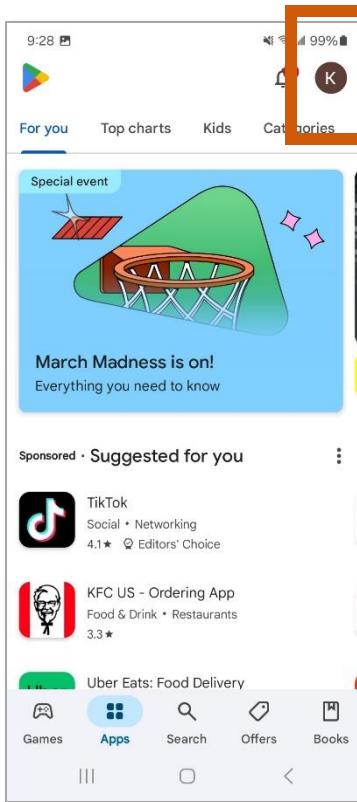
# 2

## Step 2: Tap the profile icon

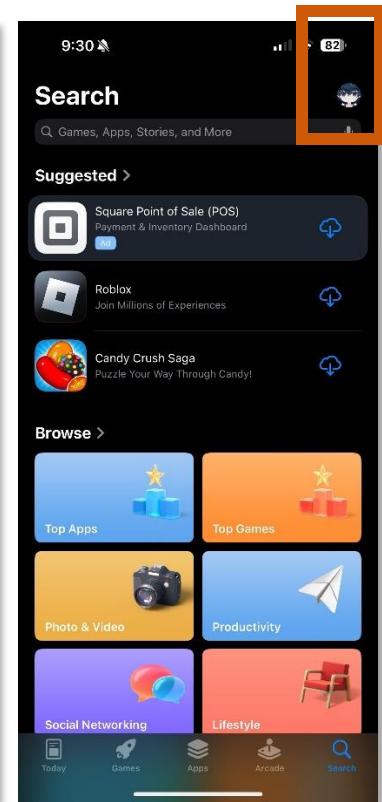
Tap the **profile icon** or the "My Account" button in the top right corner of your phone screen.

**Tip:** The profile icon has your *initial* or *initials* or an *image* of your choice on it.

### Android



### Apple



# 3

## Step 3: Tap Manage apps and device

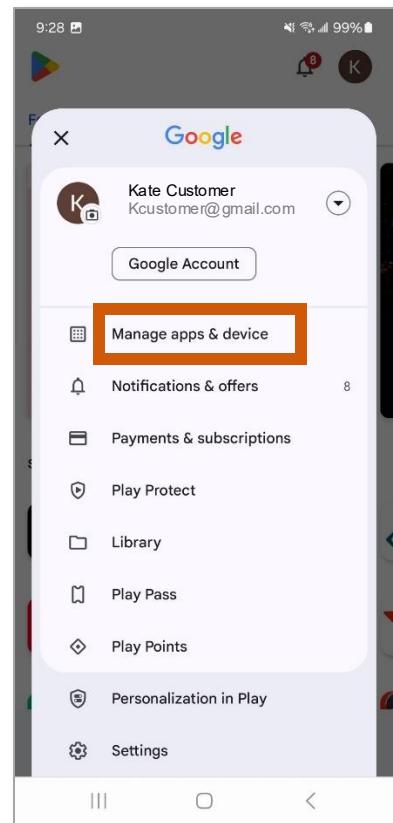
On your *Android* device find “**Manage apps and device**” and tap on it.

On your *iPhone* or *iPad*, scroll to see Upcoming Automatic Updates.

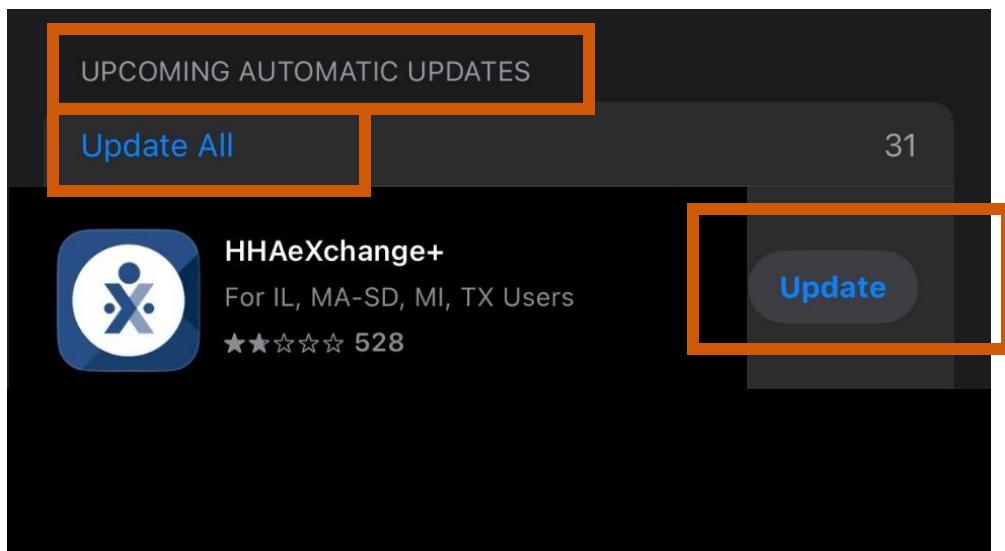
Tap “**Update**” next to an app to update only that app or tap “**Update All**”.

**Tip:** If the EVV App does not appear this means the latest version is installed.

### Android



### Apple

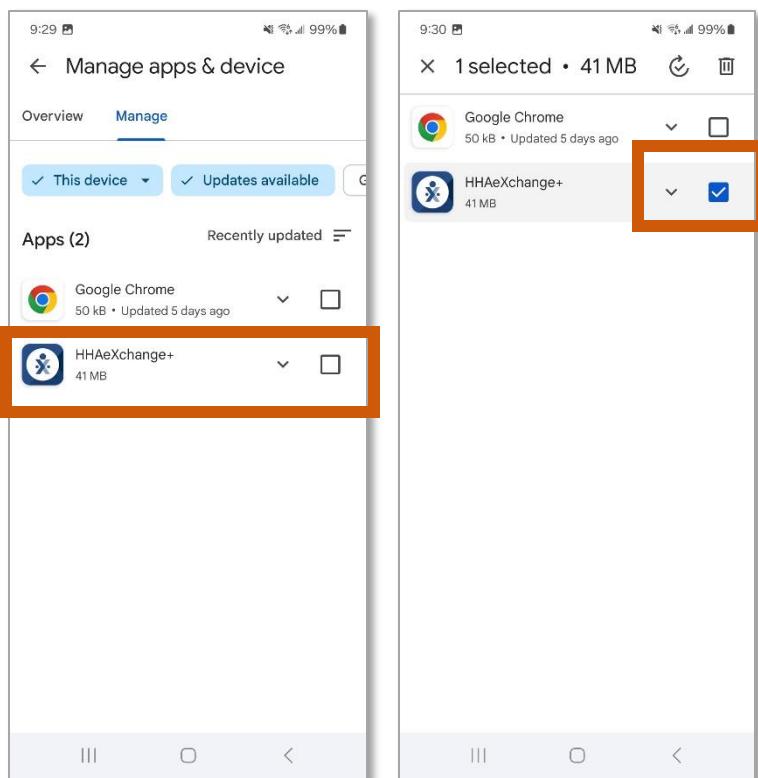


**4**

## Step 4: Click the checkbox

Under Manage tab, find the HHAeXchange+ App. Tap on the **check box** in the right on your *Android* device.

### Android



### Apple

No further steps are needed to be done on your *iPhone* or *iPad* after Step 3.

# 5

## Step 5: Tap Update

### Android

On your *Android* device tap on the “**Update**” button.

**Tip:** If the *EVV* App does not appear this means the latest version is installed.

